# THE COVID PLAYBOOK

#### **PURPOSE:**

To reestablish and promote effective health and safety practices for staff to adhere to.

#### MISSION:

To provide a low risk environment while creating a safe, yet memorable event without compromising the integrity of the hospitality service and industry.

#### **GENERAL PRACTICES**

MRH to provide PPE (personal protective equipment):



FACE MASKS



DISPOSABLE GLOVES



ACCESS TO SOAP & WATER



HAND SANITIZER



FOREHEAD THERMOMETER



#### PERSONAL PRACTICES

- Any staff member who may feel sick are prohibited from working or coming into contact with other staff members
- · Temperature will be checked upon arrival
- Staff must wash hands with soap and water
- Must properly dispose already worn gloves
- Change into MRH Uniform
- · Face mask will be worn at all times
- Avoid touching the face while working
- Minimal to no physical contact with other staff members

#### PERFORMING HAND HYGIENE

as per CDC guidelines



### HAND WASHING:

Wet hands, use antibacterial soap, and cover all surfaces of the wrists, hands and fingers for 20 seconds

## HAND SANITIZING

Use 70% alcohol based hand sanitizer and cover all surfaces of the wrists, hands and fingers and let air dry



## **DURING AN EVENT**

### ON-SITE

- Follow standard OSHA and food safety practices
- Wash hands with soap and water prior to handling any food equipment and food items
- Wear gloves and change them regularly to prevent cross contamination
- Keep appliances and surfaces clean

### **RENTALS + PRODUCTION:**

Sanitize and wipe down all items and equipment

# LOAD OUT:

• Sanitize and wipe down all items and equipment



## INTERACTIONS



## WITH VENDORS

- Minimal to no physical contact
  - Wipe down any surface
    of the product

## WITH CLIENTS

- Minimal to no physical contact
- Practice safe distancing when possible

